



# NEOnet

Prompt. Courteous. Knowledgeable.  
Support **you** deserve.

Implementing and managing a wireless system can be a complex and difficult task. NEOnet is your technology solution center, offering a wireless service that eliminates all roadblocks to a successful implementation, while also making day-to-day management easy for our customers. Our service is a blend of hosted management with access to experienced wireless engineers and network clients. NEOnet delivers the support you deserve.

## Customer Benefits

- Centralized management, maintenance of local insight and management of wireless clients
  - *No need to learn complex wireless controller interfaces or to understand implementation*
- Minimal local hardware
- Access points (AP) and switches
- Customized installation
  - *NEOnet walks every customer through a custom implementation and provides recommendations for the best method of deployment*

## Optional Features

- Wireless survey
  - *Design the wireless infrastructure to the exact need of your organization*
  - *Ensure the quality of wireless service to support your needs*

## Service Features

- Software support and maintenance
  - *No annual maintenance contracts to manage – all included in the service*
  - *All upgrades and enhancements included in the service - no need to bring in an outside vendor to upgrade locally hosted equipment*
- Hardware support and maintenance
  - *No annual maintenance contracts to manage – all included in the service*
  - *Redundant Wireless Controllers hosted at both NEOnet's Primary and DR site to provide an extra layer of fault tolerance, ensuring the service is highly available*
- Distributed administration
  - *See number of clients and active traffic per access point*
  - *Track each client's access points history and traffic patterns*
  - *Graphs and statistics for entire district or per building trends*
  - *Local LDAP integration for user-based authentication and reporting*
  - *Live heatmaps and coverage detection*
- System actively scans for coverage issues and compensates for fluctuations
- Building maps can be imported to provide live graphics of coverage
- Alert System to detect problems in the Wireless Network
  - *Receive alert emails for down access points, or see live alarm status in prime reliability*
  - *Reliability APs operate autonomously in Cisco's FlexConnect mode even when unable to connect to NEOnet's controllers, keeping clients active*

Courteous

Helpful

Knowledgeable

Prompt

Concerned

[www.NEOnet.org](http://www.NEOnet.org)

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