

# Hosted Exchange



# NEOnet

Prompt. Courteous. Knowledgeable.  
Support **you** deserve.

NEOnet's hosted exchange service allows customers to access email anywhere, anytime on almost any device. If a situation occurs with your email, our knowledgeable team is committed to delivering a prompt, courteous response to all of your technology questions and service needs. NEOnet delivers the support you deserve.

## Customer Benefits

- Reduces staff or purchased services required to maintain and troubleshoot Exchange
- No locally-owned hardware requirements
- Centralized management and support while still providing local control
- No hidden costs for upgrades and support

## Service Features

- Software support and maintenance
  - *No annual software maintenance contracts to manage and pay – all included in the service*
  - *All upgrades and enhancements included in the service - no need to bring in an outside vendor to upgrade local hosted equipment*
- Hardware support and maintenance
  - *No annual on-server hardware maintenance contracts to manage and pay – all included in the service*
- Distributed administration
  - *Single pane of glass for distributed administration of user accounts and mailboxes*
- Service and Reliability
  - *NEOnet support for complex design questions and changes*
  - *Geographically redundant backup and recovery*
  - *Integration with Active Directory*

## Optional Features

- Email Archiving

Courteous

Helpful

Knowledgeable

Prompt

Concerned

[www.NEOnet.org](http://www.NEOnet.org)

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