



**Technology Advisory Committee  
Northeast Ohio Network for Educational Technology  
December 1, 2016**

**Attendance**

Michelle Gasser	Barberton City Schools	Ben Claussen	NEOnet
Bill Fearigo	Barberton City Schools	Chris Zolla	NEOnet
Kathy Verhest	Brunswick City Schools	Tim Tracy	NEOnet
Amy Doty	Buckeye Local Schools	Ashley Tebo	NEOnet
Jim Kerns	Buckeye Local Schools	JC Williams	NEOnet
Lance Green	Copley-Fairlawn Schools	Noah Himes	NEOnet
Jim Marras	Cuyahoga Falls City Schools		
Courtney Baliman	Kent City Schools		
Jennifer Milnes	Maplewood Career Center		
Kyle Livengood	Nordonia Hills City Schools		
Angie Wagler	Norton City Schools		
David Mog	Richmond Heights Local Schools		
Tom Janson	Summit County ESC		
Kurt Gwin	Tallmadge City Schools		
Eric Unangst	Woodridge Local Schools		

**Items Discussed**

- The November minutes are on the NEOnet website.

**NEOnet Organizational Update**

There has been a change in the Board of Directors. The board welcomes Walter Davis from Woodridge and says goodbye to Joe Clark from Nordonia.

## Priority 2 Surveys

Priority 2 Surveys- Most districts that apply receive funding to upgrade their wireless or network priority. If your AP's are more than 5 years old it is recommended to upgrade. If any districts need help on the Priority 2 side of things reach out to Chris Zolla ([zolla@neonet.org](mailto:zolla@neonet.org))

## First Floor Renovation

The first floor renovation is almost complete and NEOnet will be hosting an Open House on February 7, 2017 to allow districts to come together and view the facility. Food will be provided.

## Technology Integration

Meeting at 11a.m. was cancelled. The next Technology Integration meeting will be held after the Technology Advisory Committee Meeting on January 5<sup>th</sup> 2017.

We are looking to include updates within the Technology Advisory Meeting but we are still running a meeting to discuss the actual plan to make it viable in all districts. The NEOnet website now has a Technology Integration landing page with a blog, content, webinars, and other resources available to exploration. We have a Course Catalog Document available on this section of the website as well. JC has been in the districts giving custom professional develop as well as hosting sessions at NEOnet, hosting webinars, and creating content for the website. Keep an eye on the Tech Integration section of the website for more information.

## Cherwell Service Desk

The Cherwell Service Desk is configured, up and running and will be going live on December 15<sup>th</sup>. The portal will be re-designed and will look a bit simplistic for the first couple of months. There will be less notifications and e-mail under the new design. Emails will only be generated when a ticket is open, requires more information, or when it is closed. When an e-mail is sent to the help desk, it will automatically generate a ticket. All existing support email addresses will stay in place.

## NEOnet Network

- Exchange Upgrade- Outlook 2010- For districts who operate with a version older than 2010, an upgrade will be required as the older versions will no longer be supported. NEOnet will be upgrading to the 2016 version in the coming months.
- DR Site Upgrade- A kickoff meeting with Logicalis will be taking place soon. The preliminary work to come up with a new layout for the server room has begun. The plan is to add 4 racks and 2 HVAC cooling units to keep entire server room cool.
- Password Self Reset and Contact Information Update- NEOnet is now allowing you to reset your own passwords in the Active Directory and update certain contact fields. A reset will change the passwords for DASL, ProgressBook, E-mail, E-mail Archiver, OnBase, and USASDW. An email will be sent out so each district can choose a deployment strategy. We will also be offering custom district landing pages so that you can include or exclude the tools presented your users.
- Symantec Group Purchase- There was only one district who wanted to continue with the purchase so we will not be offering the purchase in the future.
- Cisco Group Purchase- We do not yet have quotes from Logicalis. As soon as we receive them, they will be sent to each district individually. Any district interested in adding hardware to the purchase please email [zolla@neonet.org](mailto:zolla@neonet.org) with the product type and the serial number.

The next Technology Advisory Committee Meeting is Schedules for Thursday, January 5, 2016 at 9:00 a.m. with a Technology Integration Committee Meeting to follow.