

**Technology Advisory Committee
Northeast Ohio Network for Educational Technology
February 4, 2016**

Attendance

Bill Fearigo	Barberton City Schools	Chris Zolla	NEOnet
Michele Gasser	Barberton City Schools	Tim Tracy	NEOnet
Kathy Verhest	Brunswick City Schools	Ashley Tebo	NEOnet
Lance Green	Copley-Fairlawn City Schools		
Kelly Kendrick	Coventry Local Schools		
Jim Marras	Cuyahoga Falls City Schools		
Marc Clendaniel	Green Local Schools		
Courtney Baliman	Kent City Schools		
Jennifer Milnes	Maplewood Career Center		
Denise Valerio	Medina County ESC		
Andrew Huffman	New London Local Schools		
Kyle Livengood	Nordonia Hills City Schools		
Angie Wagler	Norton City Schools		
Lauren Bell	Revere Local Schools		
David Mog	Richmond Heights Local Schools		
Dustin Boswell	Springfield Local Schools		
Nancy Butts	Summit Academy		
Tom Jansen	Summit County ESC		
Kurt Gwin	Tallmadge City Schools		
Matt McGing	Twinsburg City Schools		
Eric Unangst	Woodridge Local Schools		

Items Discussed:

- The January minutes are on the NEOnet website.

PB Suite Hosting Update

- There are still issues revolving around the hosting.
- The parameters are being adjusted to get it at a working level.
- There will be no performance enhancements until the upcoming weekend 2/5/2016-2/7/2016.

Video Conferencing Update

- A wired control panel will be used for video conferencing in both NEOnet meeting rooms.
- Will have WebEx tie-ins and multi-point calling
- SIP URI and 6 digit dialing to all end points will be achieved with DIDs provided by NEOnet

Cherwell

- The difference between an "Incident" and a "Request" have been discussed.
- An "Incident" is when something is broken; not working
- A "Request" is if you require assistance or are unsure of how something works.
- There will be an in-house meeting on Monday 2/8/2016 to display and track ticket flow.
- If needed/wanted, NEOnet will schedule a meeting for outside sources to join and give ideas for improvement.

NEOnet Network

- **Bandwith-** No issues to report

- **Firewall-** NEOnet is in the midst of pricing and discussion with Cisco for next Generation firewalls to replace our current hardware. The new firewalls will do intrusion detection to supply districts with important security information.
- **Lightspeed** – YouTube restricted Mode solution is being tested. There is an issue with Lightspeed not capturing the DNS for YouTube restricted mode.
- **AD Self Service**
 - The add-ons are not yet rolled out
 - This would give the power to individuals to change their own password (self-serve)

e-Tech/ODE – Mike Edwards

- Nothing to report

**New London schools will be joining us as of July 2016.

**A meeting for the NEOTech committee was held after the Technology Advisory Committee.

**The next Technology Advisory Committee Meeting will be held on March 3, 2016

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