

**Technology Advisory Committee  
Northeast Ohio Network for Educational Technology  
January 7, 2016**

**Attendance**

|                 |                                |               |        |
|-----------------|--------------------------------|---------------|--------|
| Bill Fearigo    | Barberton City Schools         | Chris Zolla   | NEOnet |
| Michele Gasser  | Barberton City Schools         | Tim Tracy     | NEOnet |
| Kathy Verhest   | Brunswick City Schools         | Kim Fassnacht | NEOnet |
| Jim Kerns       | Buckeye Local Schools          |               |        |
| Lance Green     | Copley-Fairlawn City Schools   |               |        |
| Kelly Kendrick  | Coventry Local Schools         |               |        |
| Jim Marras      | Cuyahoga Falls City Schools    |               |        |
| Colby Byrom     | EMG                            |               |        |
| Jennifer Milnes | Maplewood Career Center        |               |        |
| Denise Valerio  | Medina County ESC              |               |        |
| Kyle Livengood  | Nordonia Hills City Schools    |               |        |
| Angie Wagler    | Norton City Schools            |               |        |
| Mike Gannon     | Revere Local Schools           |               |        |
| David Mog       | Richmond Heights Local Schools |               |        |
| Dustin Boswell  | Springfield Local Schools      |               |        |
| Jackie Davis    | Summit Academy                 |               |        |
| Tom Jansen      | Summit County ESC              |               |        |
| Kurt Gwin       | Tallmadge City Schools         |               |        |
| Eric Unangst    | Woodridge Local Schools        |               |        |

**Items Discussed**

- The December minutes are on the NEOnet website.
- NEOTech conference – the next meeting will be January 21 @ 11:00 to review proposals.

**District Level Helpdesks**

- This service will be free to districts to use as their helpdesk system.
- Feedback was requested on which helpdesks districts currently use and what their needs are.
  - Spiceworks
  - Freshdesk
  - Autotask
  - Filemaker
- At a later date, there will be a portal development meeting for those interested in switching to Cherwell.
- Asset Management – what are other districts using to manage their technology assets?
- Work order system for school maintenance – same or separate system than helpdesk?

**Cherwell Helpdesk**

NEOnet will have its own instance of Cherwell and will be able to customize to suit the district's needs. The portal will be redesigned to have a better look and feel.

**NEOnet Network**

- Lightspeed – YouTube restricted Mode solution is being tested by Revere.
  - Allows YouTube to be the filter
  - A meeting will be scheduled to discuss best practices for Lightspeed/Google/YouTube filtering rules.
- Cisco Prime Training – Ben Heller has scheduled trainings for Cisco Prime. If the times scheduled do not fit, contact Ben.
- Onbase 15 Upgrade – the client has been upgraded for the document management system.

- iManage – Up and running but will take more effort on NEOnet's part before it's deployed.

**e-Tech/ODE – Mike Edwards**

Nothing to report

The next Technology Advisory Committee meeting is scheduled to be held February 7, 2016.